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Division of Workers' Compensation

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How SB 863 improved WC system

- PD benefits had been cut by more than 50% as a result of SB 899 (2004)
- Delivery of medical treatment:
 - employees complained of delays and denials of care
 - employers complained of runaway cost and the inability to block unnecessary medical treatments
- Delays in dispute resolution
- Costs in CA remained among the highest in the nation

Overview of SB 863 Changes

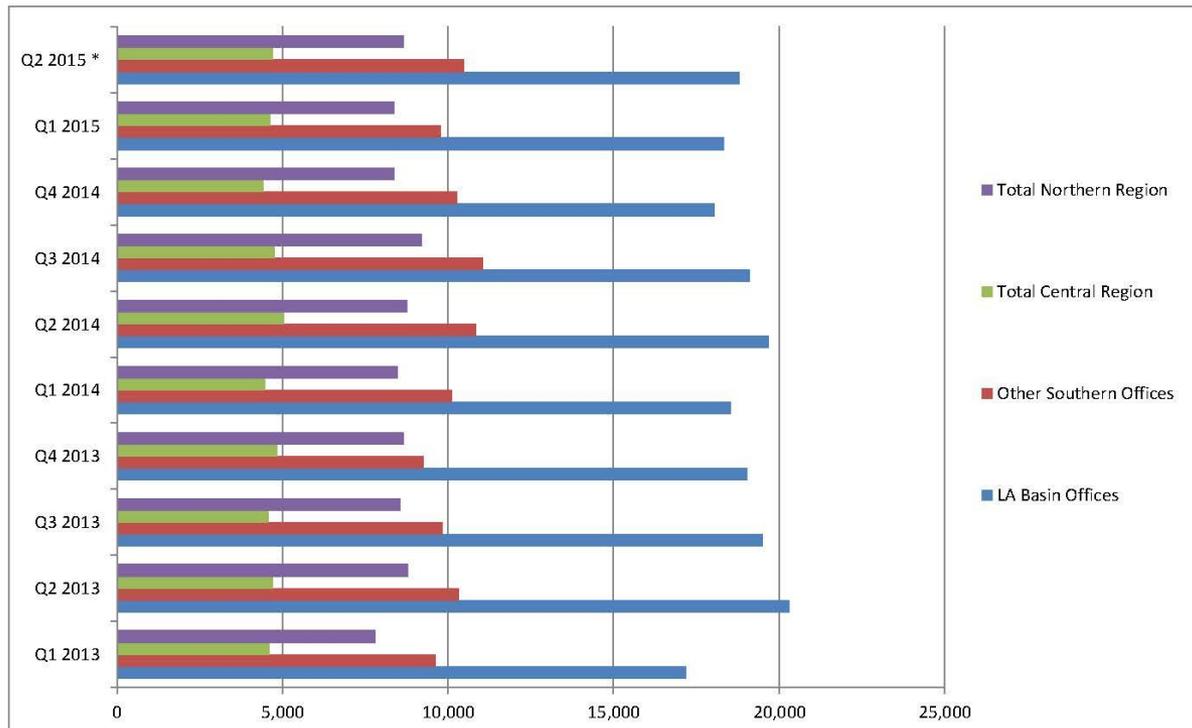
- **Increased Permanent Disability Benefits**
- **Medical Treatment**
 - QMEs/AMEs
 - Independent Medical Review (IMR)
 - Medical Provider Networks (MPN)
- **Increase system efficiency**
 - Require electronic filing of liens
 - Liens Fees
- **Reimbursement for services**
 - Independent Bill Review (IBR)
 - Fee schedules
- **Other Benefits**
 - Supplemental Job Displacement Voucher
 - Return-to-Work Fund

DWC DISTRICT OFFICES

Case Opening Documents - LA Basin / Regional Comparison

	2013				2014				2015	
	Q1 2013	Q2 2013	Q3 2013	Q4 2013	Q1 2014	Q2 2014	Q3 2014	Q4 2014	Q1 2015	Q2 2015 *
Anaheim	2,999	3,852	3,494	3,705	3,671	3,578	3,182	2,922	2,756	3,110
Los Angeles	3,289	4,062	3,887	3,865	3,792	3,843	3,468	3,520	3,559	3,598
Marina Del Rey	3,079	3,456	3,152	3,374	3,437	3,426	3,366	2,858	3,059	3,177
Santa Ana	2,512	2,615	3,358	2,365	2,146	2,922	3,433	3,327	3,533	3,304
Van Nuys	5,305	6,314	5,609	5,731	5,493	5,910	5,663	5,411	5,431	5,604
LA Basin Offices	17,184	20,299	19,500	19,040	18,539	19,679	19,112	18,038	18,338	18,792
Total Southern Region	26,811	30,617	29,320	28,301	28,648	30,524	30,166	28,301	28,115	29,277
Other Southern Offices	9,627	10,318	9,820	9,261	10,109	10,845	11,054	10,263	9,777	10,485
Total Central Region	4,590	4,703	4,566	4,821	4,459	5,054	4,752	4,410	4,618	4,709
Total Northern Region	7,805	8,786	8,551	8,663	8,487	8,753	9,191	8,372	8,362	8,670

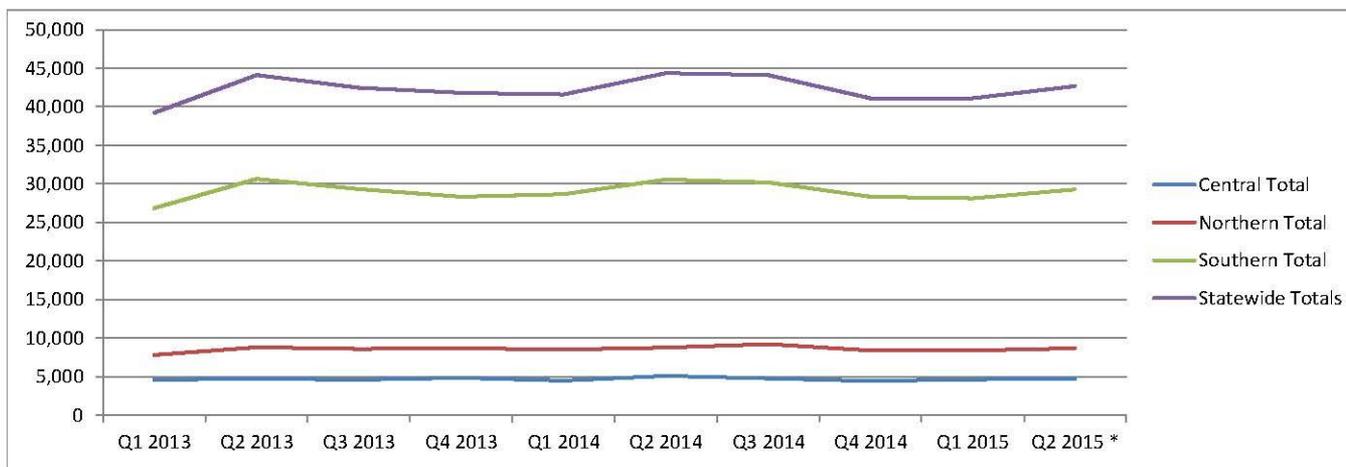
* Projected

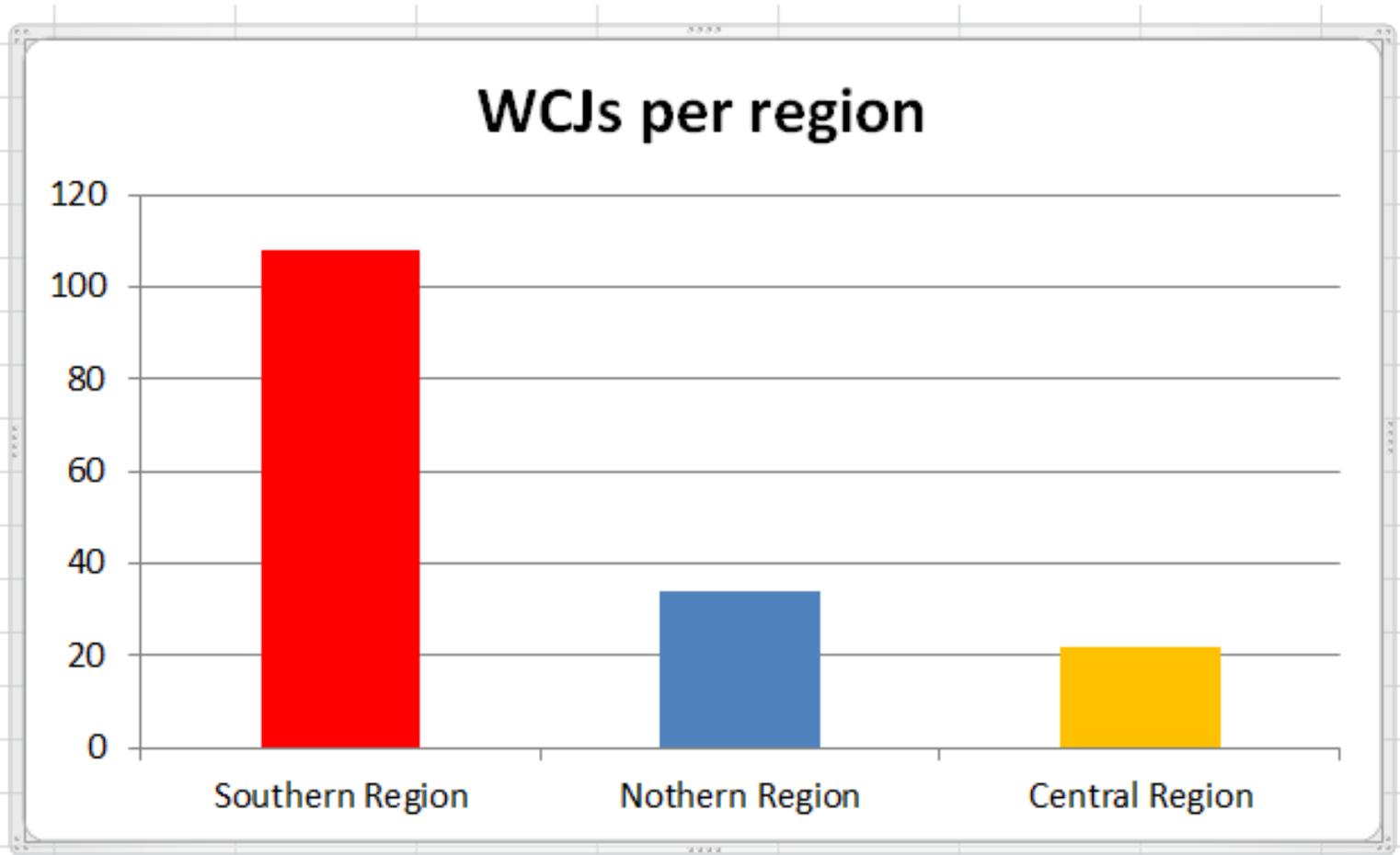


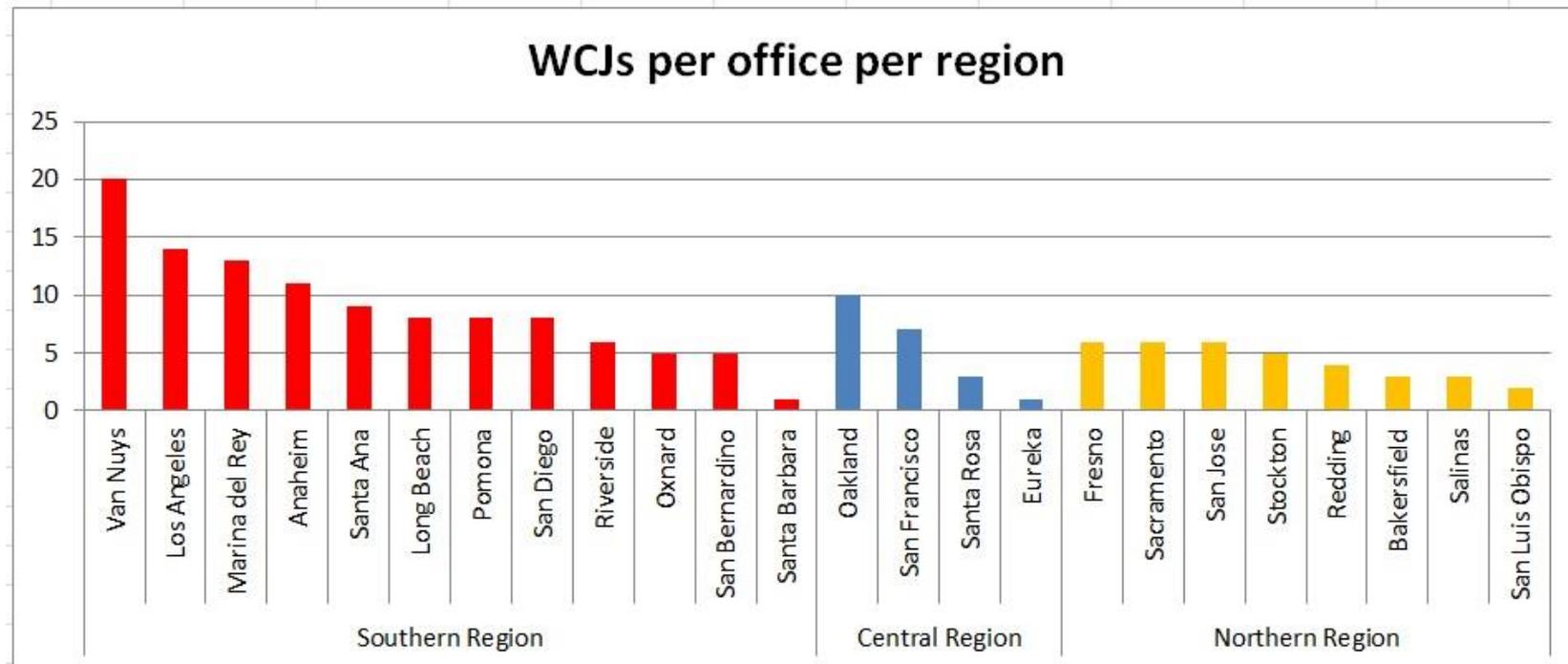
Case Opening Documents - By Region

	2013				2014				2015	
	Q1 2013	Q2 2013	Q3 2013	Q4 2013	Q1 2014	Q2 2014	Q3 2014	Q4 2014	Q1 2015	Q2 2015 *
Central Total	4,590	4,703	4,566	4,821	4,459	5,054	4,752	4,410	4,618	4,709
Northern Total	7,805	8,786	8,551	8,663	8,487	8,753	9,191	8,372	8,362	8,670
Southern Total	26,811	30,617	29,320	28,301	28,648	30,524	30,166	28,301	28,115	29,277
Statewide Totals	39,206	44,106	42,437	41,785	41,594	44,331	44,109	41,083	41,095	42,655

* Projected



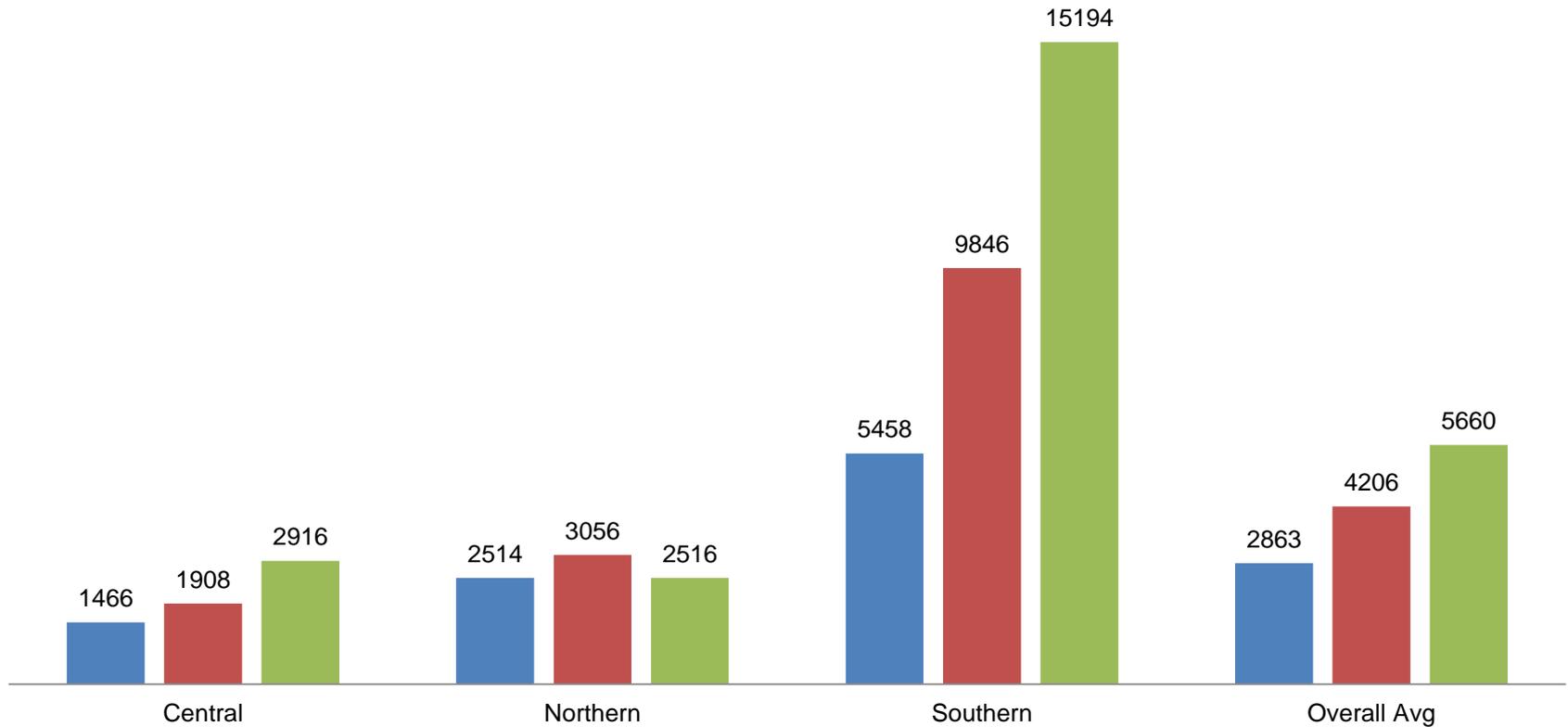




More Expedited Hearings

Number of Expedited Hearings Within 30 Days

■ 2012 ■ 2013 ■ 2014



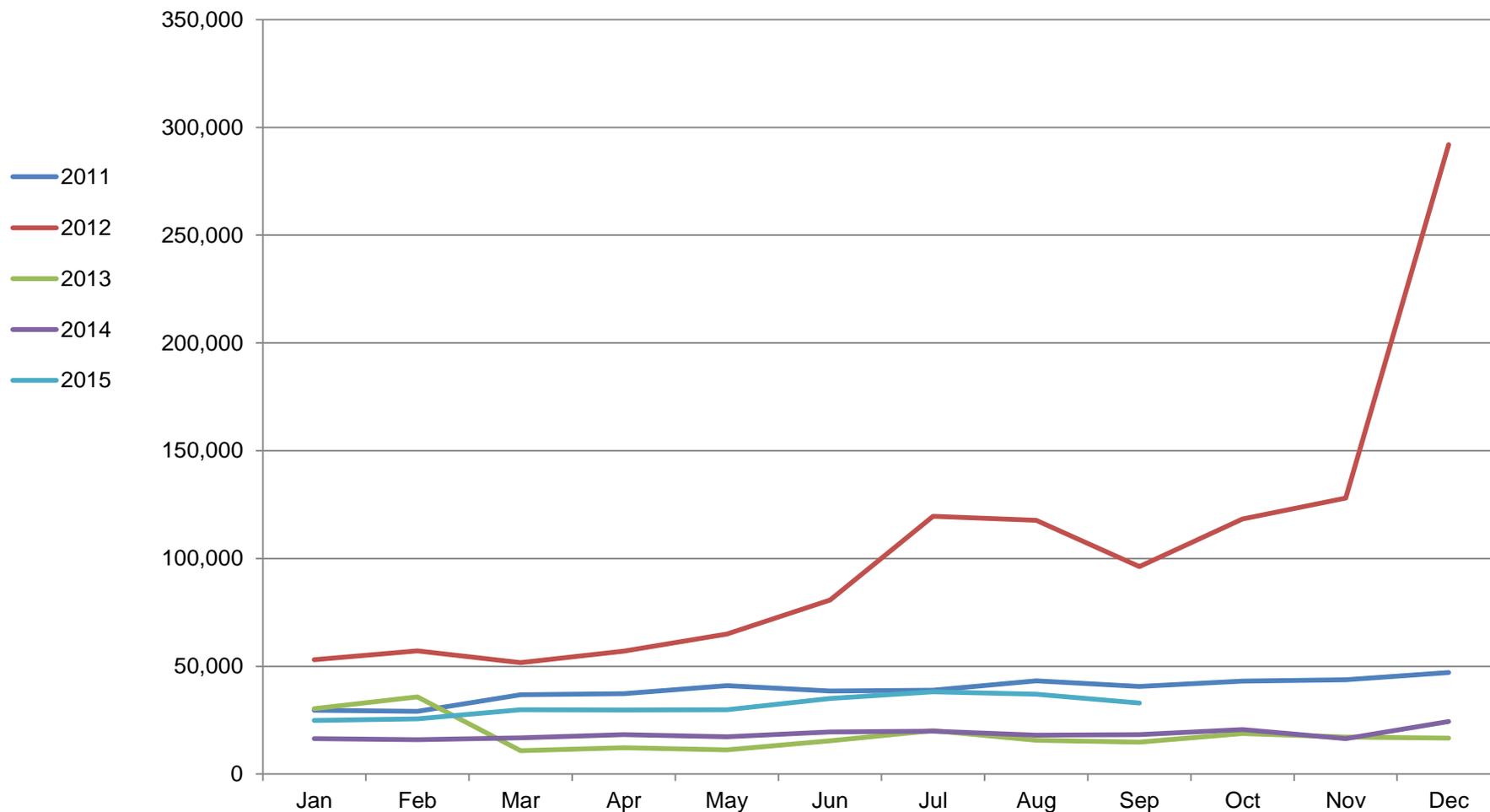
DWC Efforts to Achieve Uniformity and to Equalize Workload

- Promulgation of uniform forms
 - pretrial conference statement
 - minutes of hearing form
- Judge training on procedures
- Lien conference calendar
- Direct assistance by other district offices
 - e.g., lien cases assigned to other offices
- Use of Court Call
- Use of video trials and conferences

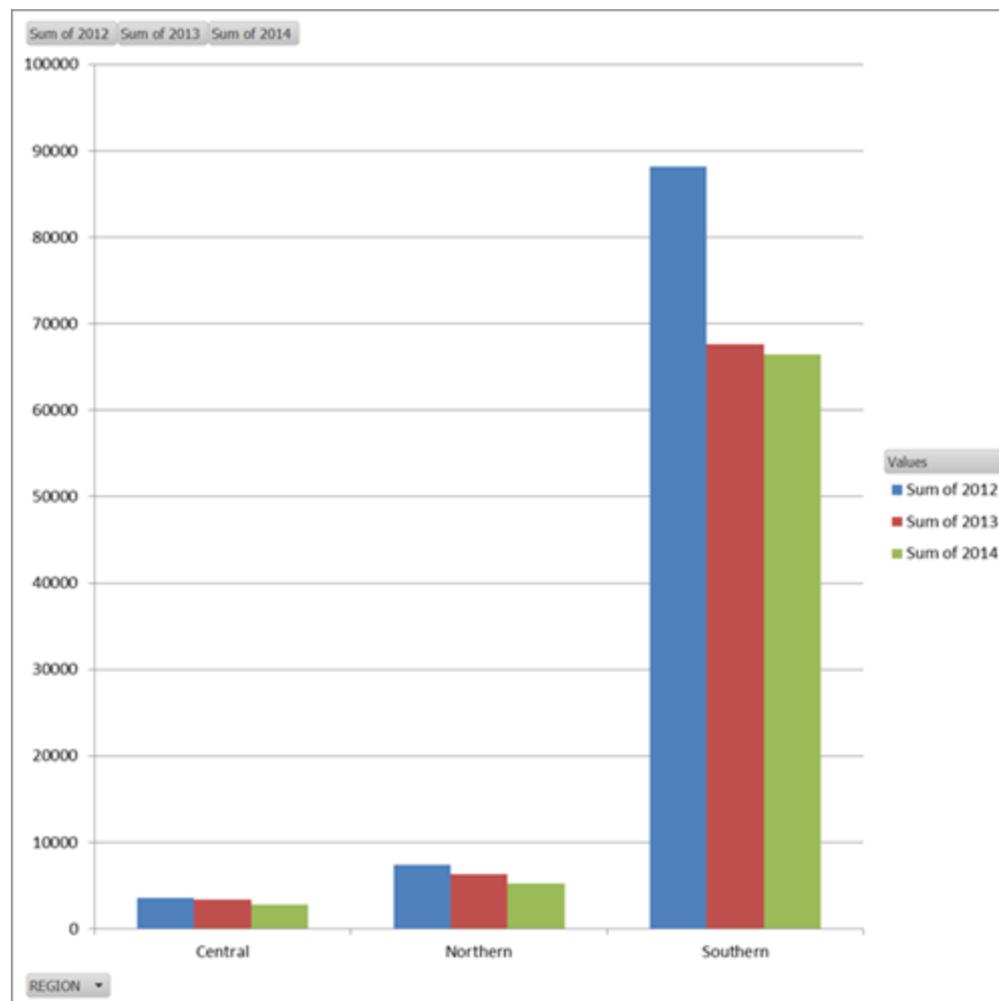
LIENS

Number of Liens Filed per Month

1/2011 – 9/2015

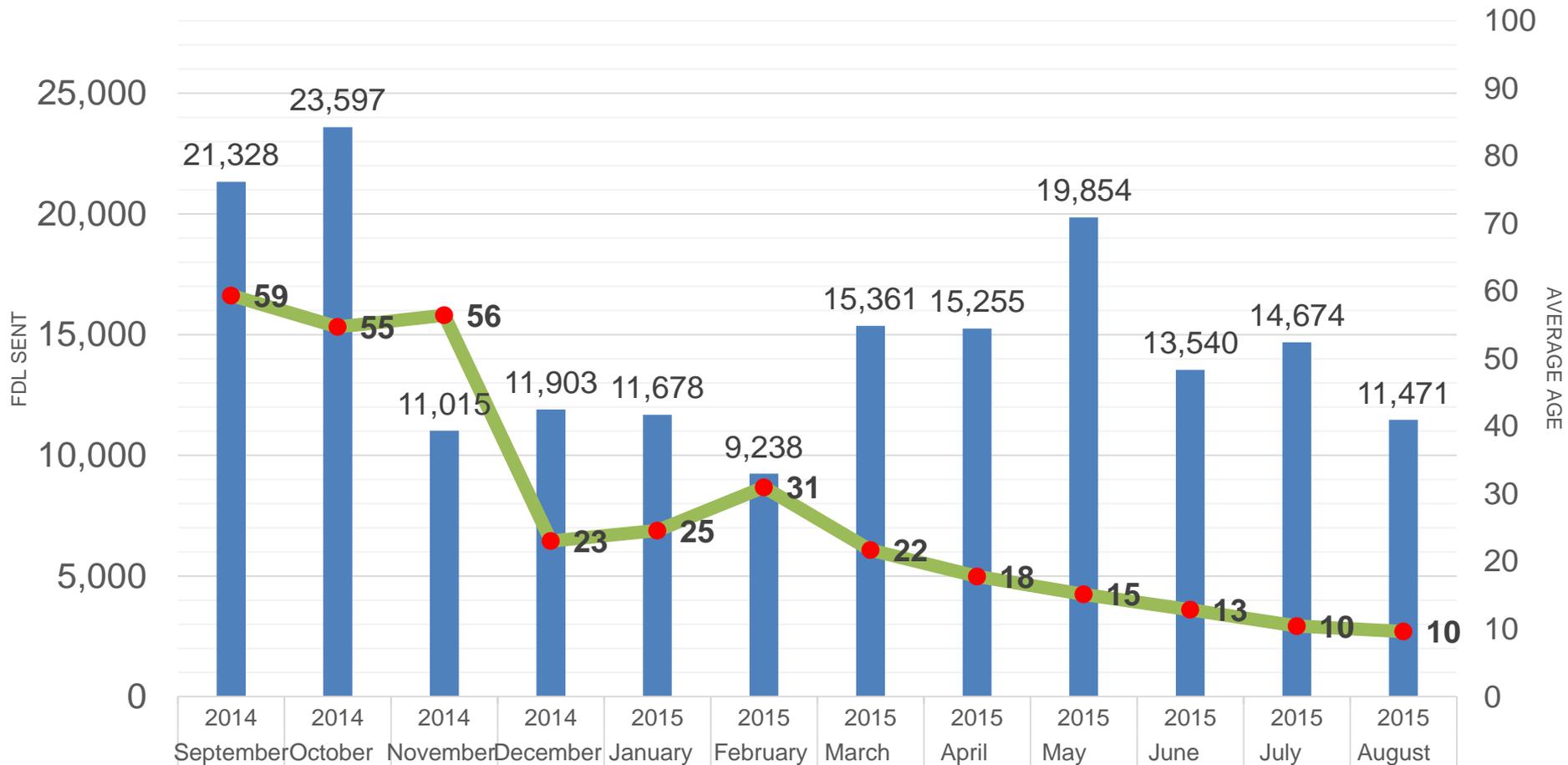


Lien Conferences by Region



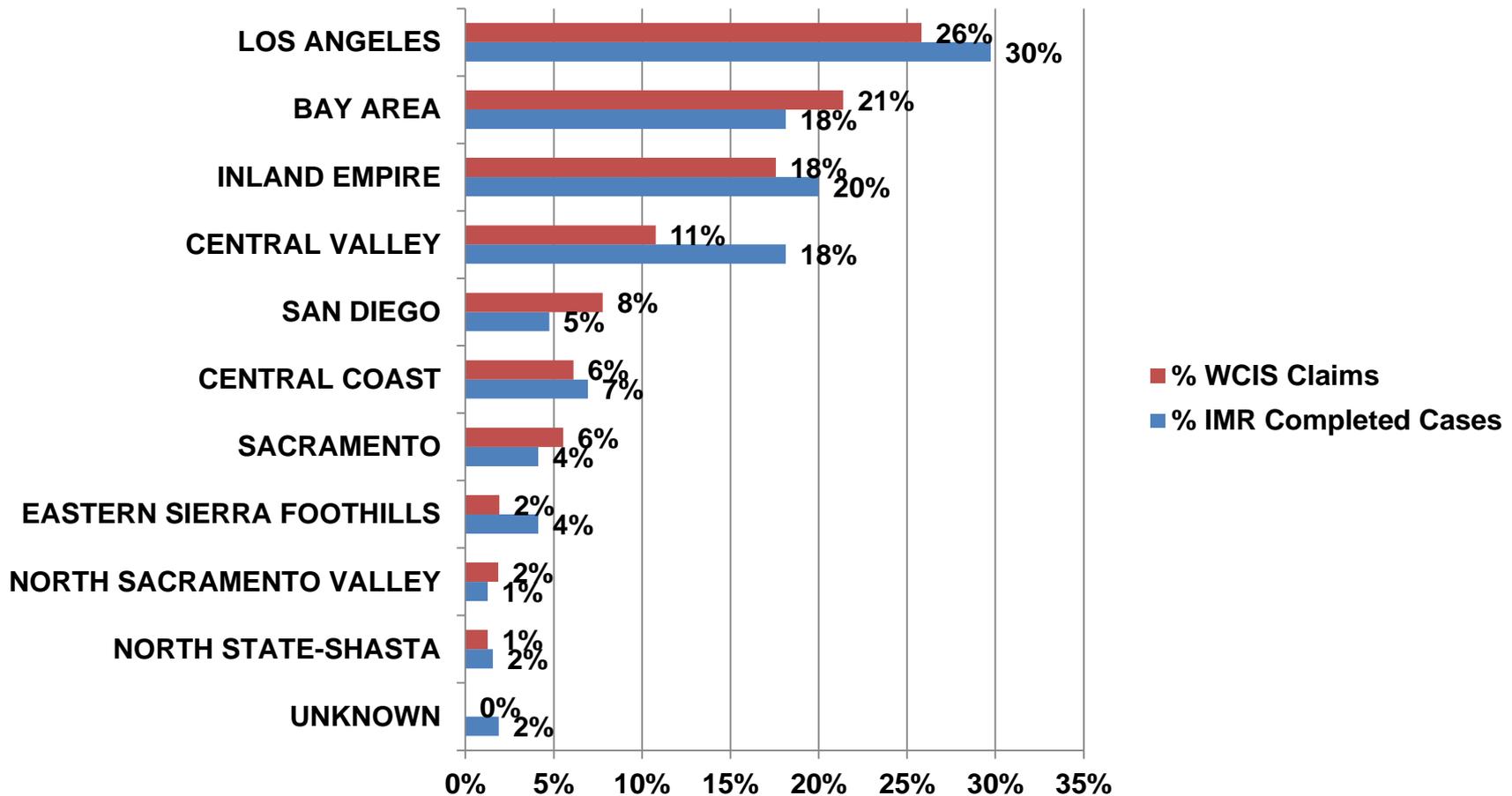
IMR

FDL Timeliness



Timeliness from receipt of medical records to mailing of FDL

Total Number of IMR Closed Cases vs. Claims by Region for Years of Injury 2000-2014



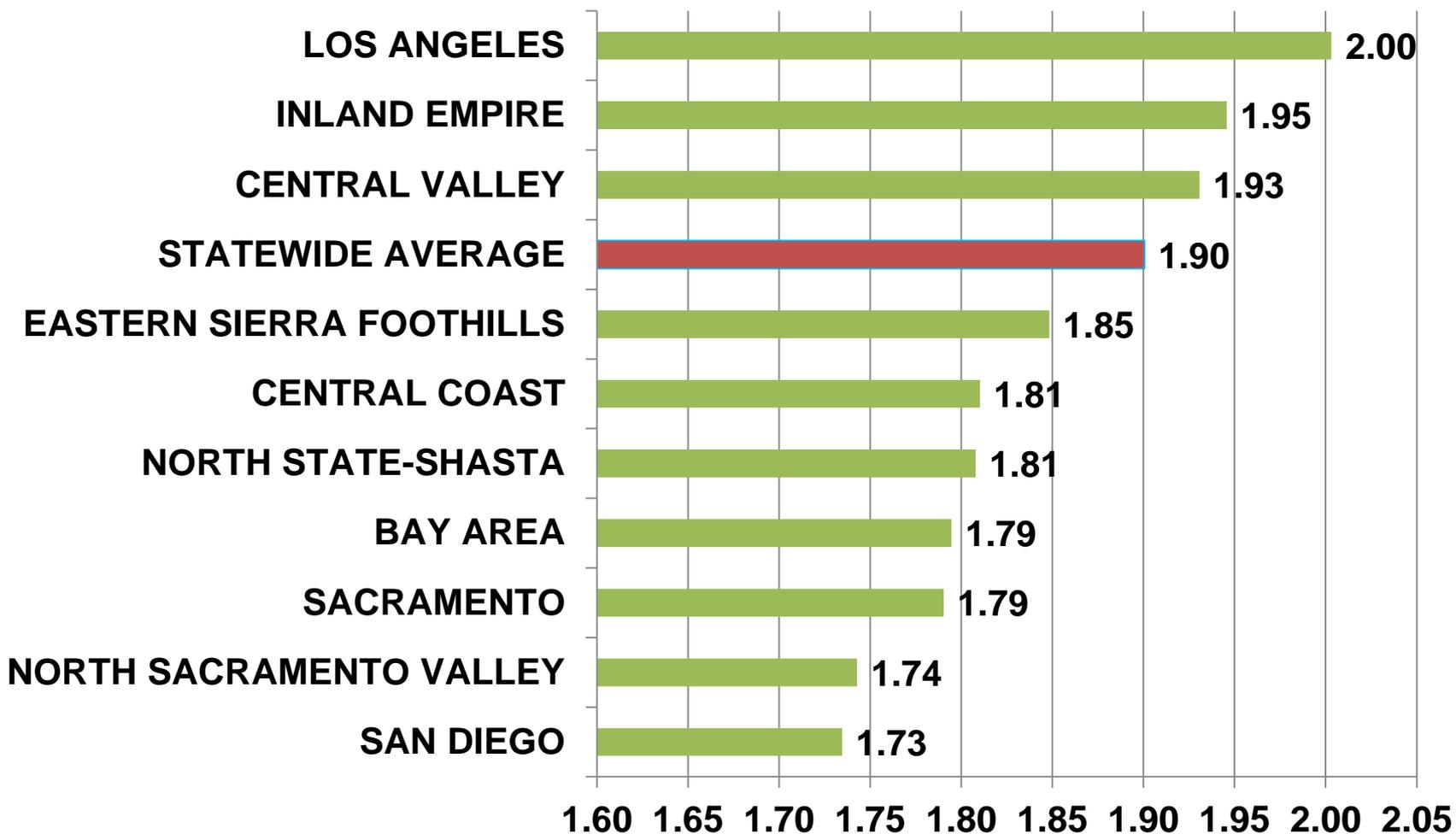
Based on Injured Worker Location

Total WCIS Claims Year of Injury 2000-2014: 10,888,873

Total IMRs with Year of Injury 2000-2014: 130,486

WCIS Run Date: November 2, 2015; IMR Decisions 2014 to October 22, 2015

Number of Treatment Requests Per IMR by Region for Years of Injury 2000-2014



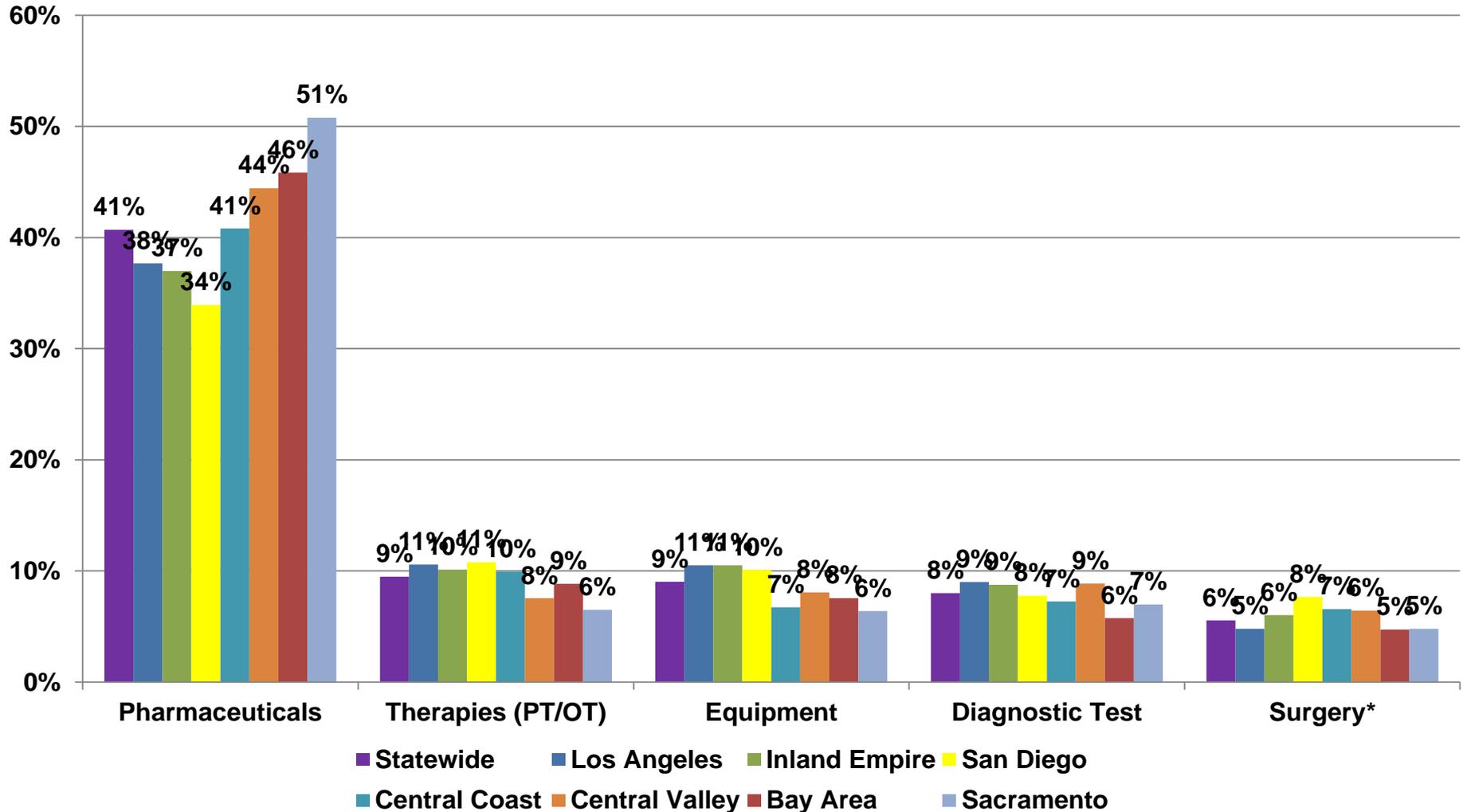
Based on Injured Worker Location

Total IMR Treatment Decisions with Year of Injury 2000-2014:

248,006

IMR Decisions 2014 to October 22, 2015

Treatment Request Type by Region



Based on Injured Worker Location

Total IMR Treatment Decisions with Year of Injury 2000-2014:

248,006

IMR Decisions 2014 to October 22, 2015